

The Keltic Holidays Charter

In the interests of providing the best possible service, Keltic Holidays abides by the following customer charter. We ask you read the terms and conditions contained therein, and by booking with Keltic Holidays we assume that you agree to them.

1. The objective of Keltic Holidays is to provide quality holiday accommodation for a fair price.
2. Keltic Holidays will deal with all customers fairly and equally, and will provide clear communications at all stages of a customer's holiday.
3. Keltic Holidays will aim to present accommodation and provide services to a good standard.
4. The pictures displayed are of the actual properties, and areas surrounding them.
5. In the event that anything falls below standard, Keltic Holidays will endeavour to make good the shortfall as quickly as possible. To this end, we ask customers to report any problems at the start of the holiday. Any claims made after your holiday which have not be reported to our staff at the time cannot be considered.
6. Notwithstanding that, Keltic Holidays does welcome customer feedback. Please feel free to pass any suggestions on to either our agents on site, or write to us after your holiday.
7. During your stay, we ask that you take reasonable care of the property. In between guests, the properties will be professionally cleaned. We do not ask that guests clean thoroughly on departure, however we do ask that the property is presented in a tidy state so that the cleaners can do their job. In particular, we ask that smokers and pet owners (where permitted) take particular care to keep the properties well aired.
8. In the event that proper care is not taken, Keltic Holidays will bring the matter to the attention of the guests, and ask that the matter be rectified. Ultimately, Keltic Holidays reserves the right to ask guests to leave any property immediately.
9. Keltic Holidays deals primarily with family holidays. We do however accept non-family groups in certain circumstances. This may involve an increased damage/cleaning deposit which will be fully refunded if the property is left in a reasonable state.
10. The Keltic Holidays policy is not to check the inventory at our properties prior to guests departure. Furthermore, normal wear and tear, as well as small breakages are to be expected and will not be charged for. Keltic Holidays does however reserve the right to charge for any unreasonable damage. In this event we will notify guests of any problem as soon as possible after their holiday. An invoice covering the actual costs of replacement and repair as well as reasonable administration charges will be issued. In any event, we request that guests report any breakages immediately, so that repair/replacement can be made.

Chamossiere price list and Terms - 2010

Start Date	Price (£)	Start Date	Price (£)
26 Dec	660	3 Jul	425
2 Jan	900	10 Jul	425
9 Jan	660	17 Jul	425
16 Jan	660	24 Jul	425
23 Jan	660	31 Jul	425
30 Jan	660	7 Aug	425
6 Feb	660	14 Aug	425
13 Feb	660	21 Aug	425
20 Feb	660	28 Aug	425
27 Feb	660	4 Sep	425
6 Mar	660	11 Sep	425
13 Mar	660	18 Sep	425
20 Mar	660	25 Sep	425
27 Mar	660	2 Oct	425
3 Apr	660	9 Oct	425
10 Apr	660	16 Oct	425
17 Apr	425	23 Oct	425
24 Apr	425	30 Oct	425
1 May	425	6 Nov	425
8 May	425	13 Nov	425
15 May	425	20 Nov	425
22 May	425	27 Nov	425
29 May	425	4 Dec	425
5 Jun	425	11 Dec	425
12 Jun	425	18 Dec	600
19 Jun	425	25 Dec	700
26 Jun	425	1 Jan	900

Prices are for the use of the apartment for seven days commencing at 4 pm on the day of your arrival until 10 am on the day of your departure.

The price is the same for 1 to 4 guests to stay.

The Prices include bed linen and towels.

The prices exclude travel to the apartment, ski passes, ski and travel insurance and equipment hire.

Pet Surcharge : £10 per Booking

Transfer Geneva – Morzine
€30 / person / trip
Minimum 4 people (€120 / trip)
Subject to availability – please book early.

Please make cheques payable to 'Keltic Holidays'

Send completed forms to

Keltic Holidays
Elm Farm
Loveridge Lane
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